



PRETTYPOLLY.CO.UK

RETURNS

Dear Customer,

Thank you for ordering from Pretty Polly.

Your satisfaction with our product is essential, therefore, in the event you wish to return an item, please follow our returns process by completing this form and posting it back to us along with the garment(s) to the below address, within 21 days of receiving your item.

IMPORTANT:

- The return of an unwanted or incorrectly ordered product will only be accepted if the item is unworn and the pack unopened, this is for hygiene reasons.
- If the product is faulty we can only accept ladders as faults if present when you first opened the pack.
- It is recommended you re-use the packing your order was delivered in, or a similar sized bag.
- It is recommended that you retain proof of postage for all returned packages.

<i>Type of Return</i> (Please Tick):		<i>Refund</i>	<i>Exchange</i>
<i>Order Number:</i>			
<i>Customer Name:</i>			
<i>Customer Address:</i>			
<i>Product</i>	<i>Quantity</i>	<i>Reason for Return</i>	

RETURNS ADDRESS:

Pretty Polly, c/o Embody Brands (Ltd), Heanor Road, Loscoe, Derby DE75 7JT

This will be printed on the bag your order is delivered in.

For further assistance please contact customer services by emailing returns@prettypolly.co.uk or visiting the Help & Contact page on www.prettypolly.co.uk

For the latest news, offers and full terms and conditions please visit:

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