



PRETTYPOLLY.CO.UK

RETURNS

Dear Customer,

Thank you for ordering your Pretty Polly hosiery.

Your satisfaction with our product is essential, therefore, in the event you wish to return an item, please follow our returns process outlined below:

1. Email us at returns@prettypolly.co.uk informing us of your order number and the items to be returned. This must be done within seven days following the date of delivery.
2. Complete this form and post it back to us along with the garment/s to the below address within 21 days of emailing us.

IMPORTANT:

- A return will only be accepted if the item is unworn and the pack is unopened.
- We can only accept ladders as faults if they were present when you first opened the packet.
- It is recommended you re-use the packing your order was delivered in, or a similar sized bag.
- It is recommended that you retain proof of postage for all returned packages.

<i>Type of Return (Please Tick):</i>	<i>Refund</i>	<i>Exchange</i>
<i>Order Number:</i>		
<i>Customer Name:</i> <i>Customer Address:</i>		
<i>Product</i>	<i>Quantity</i>	<i>Reason for Return</i>

RETURNS ADDRESS:

Pretty Polly, c/o Courtaulds, Heanor Road, Loscoe, Derby DE75 7JT

This will be printed on the bag your order is delivered in.

For further assistance please contact customer services by emailing returns@prettypolly.co.uk or visiting the Help & Contact page on www.prettypolly.co.uk

For the latest news, offers and full terms and conditions please visit:

www.prettypolly.co.uk | facebook.com/prettypolly | twitter.com/PrettyPollyLegs